Sagar Jana

Salap, Uttarpolly, Howrah-711409. West Bengal, India. Contact— (+91)8276805700/(+91)9073499991 Email Id- Sagarjana35@gmail.com



OBJECTIVE:-To work in hospitality industry to be a catalyst at growth, along with the company, by working efficiently to ensure guest satisfaction.

PROFESSIONAL QUALIFICATIONS :-

I have completed a one year Diploma course on Aviation, Hospitality and Travel management from Frankfinn Institute of Air Hostess Training in the year 2017.

EDUCATIONAL QUALIFICATIONS :-

- Passed class 12th from Jhapordah Duke Institution in the year 2015.
- Passed class 10th from Makardah Bamasundari Institution in the year 2013.

JOB EXPERIENCES:-

Previous Organization

- **COMPANY** Park Plaza Hotel Kolkata, Ballygaunge
- **DESIGNATION** Front Office Associate.
- **DURATION** From November'2017 to May'2018.
- JOB RESPONSIBILITY- Handling a 5 star hotel front desk,& many others.

Present Organization

- **COMPANY-** Jameson Inn Shiraz Hotel Kolkata by Cygnett.
- **DESIGNATION-** Senior Front Office Associate.
- **DURATION** From July'2018 to till now...
- **JOB RESPONSIBILITY** Taking full charge of a 4 star hotel Front Desk, & Travel Desk, as well as Full Reservation also.

HOBBIES:-I love to play football, Bike Riding & Reading Story Books.

EXTRA CURRICULAR ACTIVITIES:-

1. Certified as "**Best Employee of the Month**" for **May,19 & June,19** at Jameson Inn Shiraz Hotel by Cygnett.

2. Certified as a **Front Office Associate** by **NSDC** (Govt. Body of India).

3. Certificate of **Computer Application**, and **Financial Accounting** done under **Ramakrishna Mission Shilpamandira, Computer Centre.**

- 4. Trained in Customer Interaction & Service at UDAAN-2017.
- 5. Trained in "In-Flight Familiarization Training" under Jet Airways.
- 6. Trained in Galileo GDS Basic & Advanced Course at Frankfinn.

PERSONALITY TRAITS:- Positive, Emotionally Intelligent, Self

motivatedand smart working.

PERSONAL DETAILS:-

Father's Name-	Sanjay Jana
Date of Birth-	14 th of August, 1997
Gender-	Male
Marital Status-	Single
Religion-	Hindu
Nationality -	Indian
Cast-	General

LANGUAGES KNOWN:-

Language	Speak	Read	Write
English	\checkmark	\checkmark	\checkmark
Bengali	\checkmark	\checkmark	\checkmark
Hindi	\checkmark	\checkmark	

PHYSICAL FACTORS:-

Height	175 Cm.
Weight	80 kg.
Eye Sight	Normal

Place: Howrah



Date: _____

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